

Our referral services

Organizations and individuals that benefit from our services

- Auto and LTD Insurers
- Defence and Plaintiff Counsel
- WSIB
- Government Departments
- Employers
- Physicians
- Private individuals

Service area

In addition to offering services throughout Eastern Ontario, we are a member of the Ontario Assessment Centre Network: a network of independent assessment centres committed to the provision of a high level of standardized assessment services.



Assessment services

- Insurer Examinations (IE)
 - Medical/Rehabilitation
 - Disability
 - Attendant Care
 - Catastrophic Impairment
- Pre-claim Examinations
- Independent Medical Examinations (IME)
- Medicolegal Assessments
- File Reviews
- Rebuttal Assessments
- Occupational Therapy Home Assessments
- Functional Abilities Evaluations (FAE)
- On site Job Demands Analyses (JSA)
- Physical Demands Analyses (PDA)
- Psychological Assessments
- Neuropsychological Assessments
- Vocational Assessments
- Transferability of Skills Analyses
- Ergonomic Assessments
- Pre-employment Screening

On site, state-of-the-art technology



The ERGOS® Work Simulator uses state-of-the-art computerized technology and widely accepted standards of physical performance, including NIOSH, ANSI and MTM standards, to determine an individual's physical performance capabilities and safe work capacity.

We're conveniently located at:



CVS

2781 Lancaster Road,
Suite 304
Ottawa, Ontario K1B 1A7
(Corner of Walkley and Lancaster)
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Ottawa's premier provider of Medical and Rehabilitation Assessments



CVS

CVS

The team with the track record

We have been helping clients make sound decisions based on objective, credible assessments since 1992.

We specialize in evaluations that assess an individual's:

- ability to work
- ability to perform everyday activities
- medical and rehabilitation needs

We can provide single assessments or multidisciplinary assessments to meet your needs.

But we don't stop there!

We also help to develop safe and timely return to work plans that:

- ensure employers meet their obligations and
- facilitate employees' return to the workplace.

Benefits

- timely, comprehensive and cost-effective service
- clear and concise response to referral questions
- quality management processes
- safe and accessible environments

Assessments; Evaluations;
Treatment recommendations

Proven credibility from the sources that count

Our reports are defensible! For example, during the twelve years that we have been providing assessments for the auto insurance sector, only three decisions were challenged at arbitration.

Our Assessors

Highly Qualified Professionals, they have the credentials and experience to provide expert testimony, whether in court or during arbitration or mediation proceedings. Our team includes:

- experienced medical specialists (physiatry, neurology, orthopaedic surgery, neurosurgery, rheumatology and psychiatry)
- rehabilitation professionals (occupational therapists, physiotherapists, chiropractors, registered massage therapists, psychologists, neuropsychologists, speech and language pathologists, vocational evaluators and kinesiologists).

With a team of more than 50 health care professionals, we have the expertise to assess all types of impairments, including:

- musculoskeletal injuries
- psychological impairments
- brain injuries
- spinal cord injuries
- paediatrics

Insurer examinations; IMEs;
Functional abilities evaluations

Quality assurance keeps us in the lead

Continuous improvement service standards

To continuously improve customer service, we seek feedback from our assessors, referral sources and clients. We strive to:

- respond to inquiries within one business day
- provide assessment plans or service agreements within two business days
- set up appointments within two weeks
- report within two weeks of final assessment
- provide on site clinical coordination
- adhere to timelines

Client-centred service

- Many of our professionals are bilingual
- Interpretation services are arranged when required
- When a client's impairment precludes travelling, we try to arrange assessments in their residence or workplace

Assessor qualifications

- All assessors are members in good standing with their respective Colleges or professional associations.
- All assessors have a minimum of three years experience.

Return to work plans;
Job modification strategies